



QUALITY POLICY

Material Sampling Technologies is continually striving to improve our processes, services, and procedures to ensure we consistently provide customer satisfaction.

- Our goal is to satisfy our customers with consistently reliable services by minimizing variation in our processes and procedures
- We will ensure that our team is properly trained so that they may provide services which meet or exceeds the expectations of our customers
- We will communicate this policy within our organization and refer to it when establishing and reviewing quality objectives
- The success of our business is based on partnerships with our customers, our suppliers and our employees

MST's dedication to continual improvement of our quality management system, operational excellence, and commitment to ISO 9001, facilitates innovative and reliable services, as well as quality solutions.

A handwritten signature in black ink, appearing to read 'Craig Still', is positioned above a horizontal line.

General Manager

Version 2/22/17